



## ECOTOURS PRIVACY POLICY

Ecotours-Kondor EcoLodge Ltd. is a registered company with an office at:  
6080 Szabadszallas, Balazspuszta 90. , HUNGARY.

**Chamber of Commerce Registration:** 03-09-108065

**European VAT Number:** HU11970828

**Hungarian Tax Number:** 11970828-2-03

You can contact us by email: [ecotours@t-online.hu](mailto:ecotours@t-online.hu) or [cancuninfo@gmail.com](mailto:cancuninfo@gmail.com)  
Through our websites: [www.ecotours-worldwide.com](http://www.ecotours-worldwide.com) or [www.kondorecolodge.hu](http://www.kondorecolodge.hu)

Actual phone contact details and more info about us and our company can be found here: [About Us](#)

Further below during the description of Ecotours' Privacy Policy we will refer to our company as 'Ecotours' or 'we' or 'us' or 'our company'.

By using our services or providing your personal data to us, you expressly consent to the collection, use and transfer of that personal data by us or on our behalf as set out in this Privacy Policy. You still have the right to ask us not to process your data in certain ways, and if you do so, we will respect your wishes. You are entitled to see the personal information held about you under the Data Protection Act 2018 and the General Data Protection Regulation (GDPR). If you wish to do this, please contact us.

If you do not wish to receive Newsletters or other emails from us please click Unsubscribe or contact with us and we will make sure you will not get any emails from us.

We hope the following sections will answer any questions you have, but if not please do get in touch with us, please check above the contact details.

### We will describe below:

1. **-the type of data we may collect from you**
2. **-how we collect data**
3. **-how we store the data**
4. **-what we do and what we never do with your data**
5. **-how long we keep your data**
6. **-how you can control your personal info**
7. **-links to other websites**
8. **-changes to Ecotours Privacy Policy**

### 1. The type of data we may collect from you

We would like to provide you a customised offer and if you book with us obviously the best service according to your needs. In order to be able to do so we collect the following data if you contact us by phone, email, through our website or personally at our office or at trade shows:



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- your name & contact details including postal address and/or telephone numbers and/or email addresses
- travel preferences
- date that you contacted us and how we get into contact

If you book a tour or holiday with us we may need some additional information such as:

- your gender
- rooming preferences
- special needs if there are any
- any relevant health issues we need to be aware
- dietary preferences and requirements
- passport details including your date and country of birth, nationality, passport number, place and dates of passport issue and expiry

We may also keep a record of:

- the booking-related emails and correspondence,
- tour feedback forms,
- details of any previous bookings with us
- health and insurance information,
- additional travel or transfer arrangements
- your next of kin and contact details in event of emergency.

### **2. How we collect data**

We collect your data when we get in contact by phone, email (and vice versa), through our website, through social media or personally at our office or at trade shows asking us about our tours and holidays or other offers. We will update your information whenever we can to keep it current, accurate and complete.

### **3. How we store and keep the data**

We store the data on secured servers and/or in written form, non-public website, etc. IT companies who support our website, electronic mailings and other business systems may have access to personal information if needed to perform functions necessary to maintain our business, but will only be permitted by us to use such personal information for the purpose of performing that function (which may include one to which you have expressly given your consent) and not for any other purpose.

### **4. What we do and what we never do with your data**

Please be assured that we will never share, sell or distribute your personal data to any third parties except where a booking has been made with us and we have your consent (see following), or we are required by law to do so.

We will never collect or store any financial information such as your bank account or payment details on our database.



## ECOTOURS PRIVACY POLICY

Our website and associated databases are secured by 'https' technology and protected by certified firewalls in order to protect your personal information from access by unauthorised persons and against unlawful processing. Our website uses the latest technology with full backups. Access to your personal data is password protected. All outgoing and incoming email is scanned for viruses. Our system is regularly monitored for possible vulnerabilities and attacks.

If you are booking a tour via our website, your personal information can be safely and securely provided by using our online Booking Form. Provided you have given your consent, we may from time to time mail you with our occasional newsletters or send you news about tours, new holidays, special offers or other information which we think may be of interest to you.

Where you have booked on a tour with us, we may need to share personal data such as passport details, dietary and health details with trusted third parties to enable us to supply and fulfill the goods or services you've requested.

By dealing with us, you are giving your consent to this use, which may include the transfer and disclosure of your personal data both within our country and/or overseas for our ordinary business purposes.

### **5. How long we keep your data**

Whenever we collect or process your personal data, we'll only keep it for as long as is necessary for the purpose for which it was collected or the law requires.

We usually keep any general email correspondence with you for a period of five years, then delete it. We conduct periodic reviews of the personal data we hold online for both email and website and delete data that is no longer needed.

### **6. Your rights to control your personal info**

You have the right to ask not to receive direct marketing material from us, and as soon as properly notified by you, we will take steps to stop using your information in this way. You will also be able to remove yourself from our emailing list by clicking on the "Unsubscribe" link at the bottom of all marketing emails.

You also have the "Right to be Forgotten", and as soon as properly notified by you, we will remove all your information from our records.

Please let us know in writing if you like to see the personal data we hold about you, as you are entitled to a copy of this information and to correct any inaccuracies. We will supply this information within a maximum of 30 days of receiving your request.

Contact details can be updated, corrected or deleted at any time by asking us in written.



## **ECOTOURS PRIVACY POLICY**

### **7. Links to other websites**

Our website contains links to certain other websites. We are not responsible for the privacy policies, practices or content of these websites and the privacy policy of that other company will apply instead of ours. We advise you to read the privacy policies of each website you visit which collects personal data.

### **8. Changes to Ecotours Privacy Policy**

We may change or update this Ecotours Privacy Policy in the future. If we do so we will post it on our website and you will be deemed to have accepted the terms of the Privacy Policy on your first use of our website following the update, so please revisit and check the site regularly.

Last updated

15May, 2018